

Q&A

2. The O.S. can't find the LABTOOL-T400 after power on.

Sol:

Step1. Install the LABTOOL-T400 software. If you do not have the software, and you can download it from our website(www.aec.com.tw). If you have installed the software, skip this step.

Step2. Turn the LABTOOL-T400 power on.

Step3. Select “Start → Control Console → System → Hardware → Device Manager”. You will see an “! USB Device” in your PC.

Step4. Uninstall the “USB Device”

Step5. Turn the LABTOOL-T400 power off.

Step6. Turn the LABTOOL-T400 power on and then the OS found out a new USB device from your USB interface.

Step7. Select “Start → Control Console → System → Hardware → Device Manager” and you will see the “AEC LabTool-T400 Turbo Flash Gang Programmer”

Step8. Run the LABTOOL-T400 software.

Note : Recommended O.S. in your PC

- (1) Windows XP + SP1**
- (2) Windows XP + SP2**
- (3) Windows 2000 + SP4**

Step1. Install the LABTOOL-T400 software. If you do not have the software, and you can download it from our website(www.aec.com.tw). If you have installed the software, skip this step.

Fig1-1 : Extrating

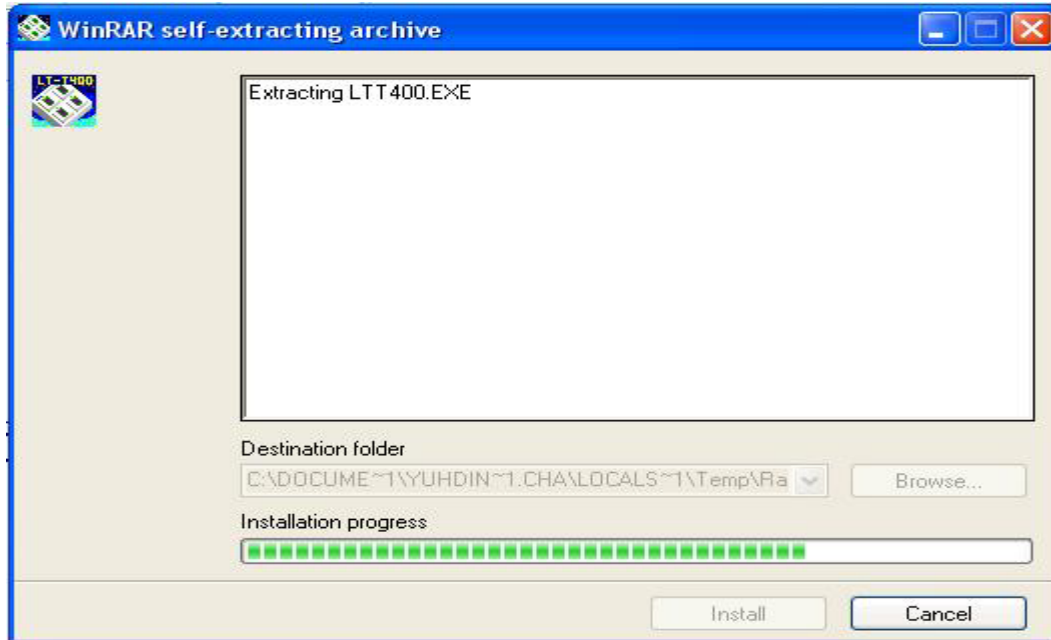


Fig1-2 : Starting InstallShield Wizard



Fig1-3 : Preparing

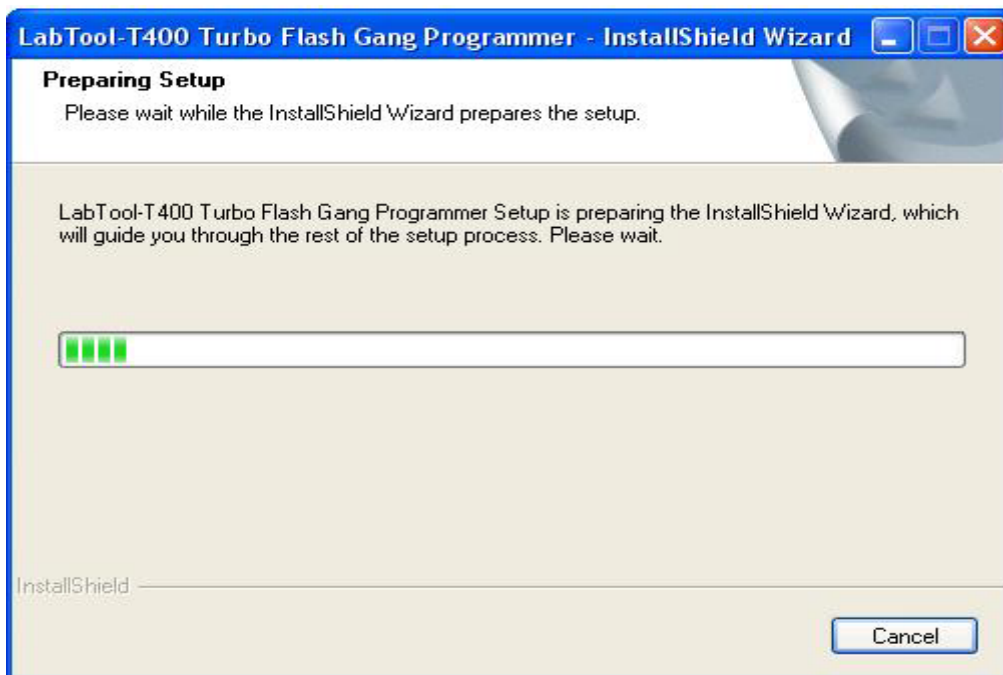


Fig1-4 : Press “ Next”

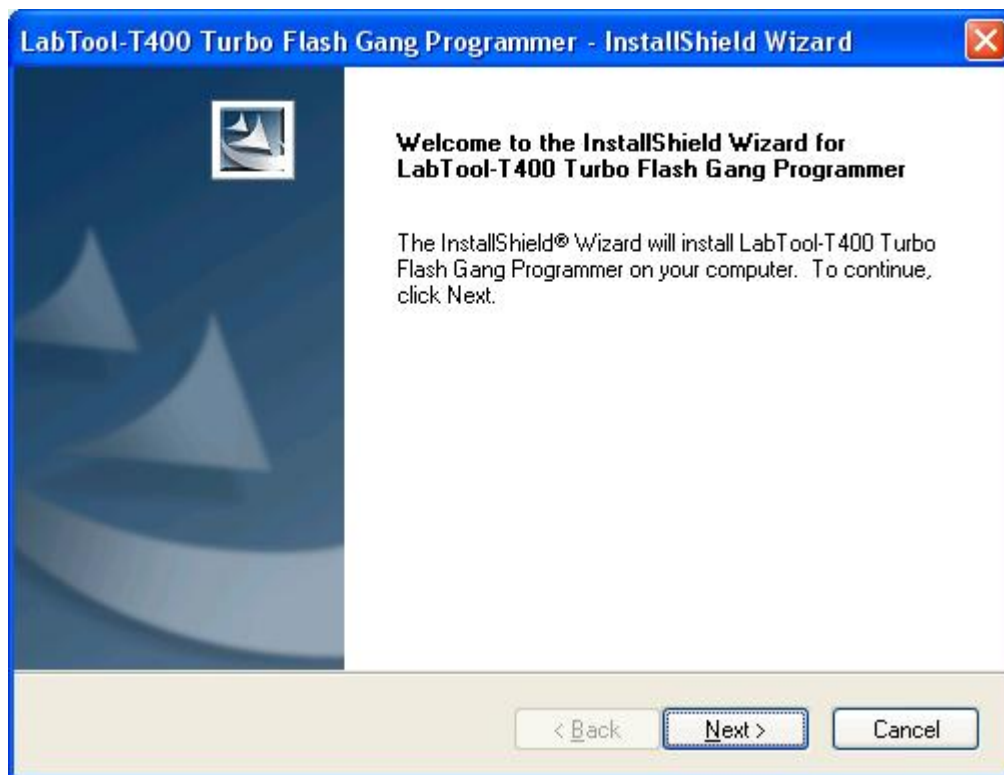


Fig1-5 : Press “ Install”

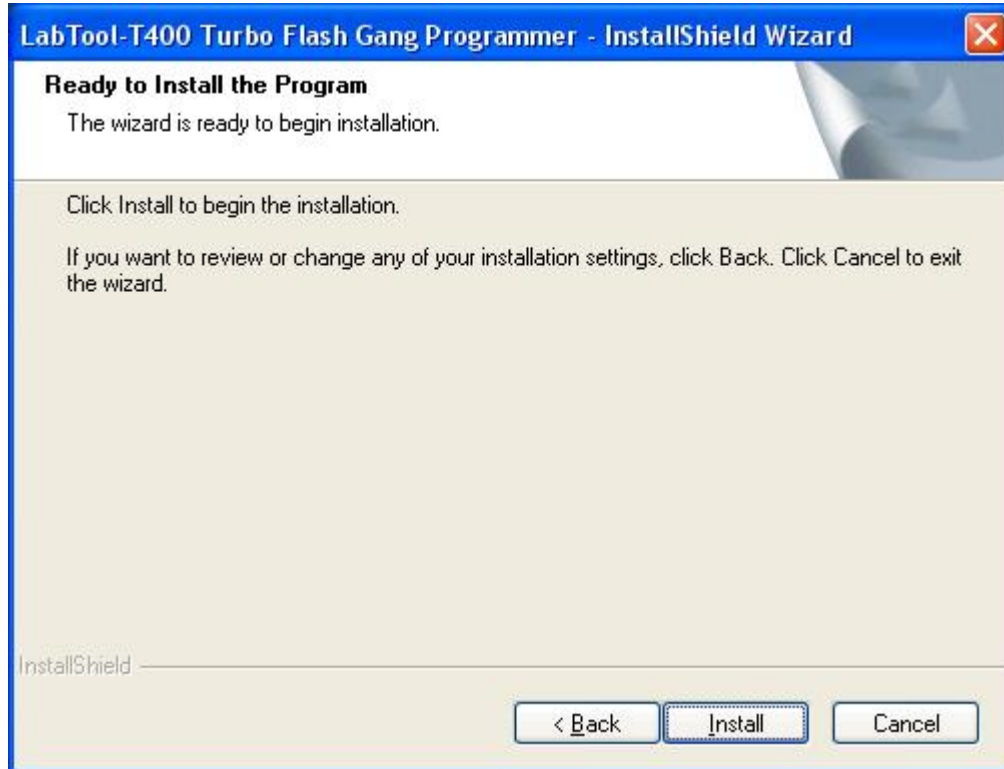


Fig1-6 : Installing

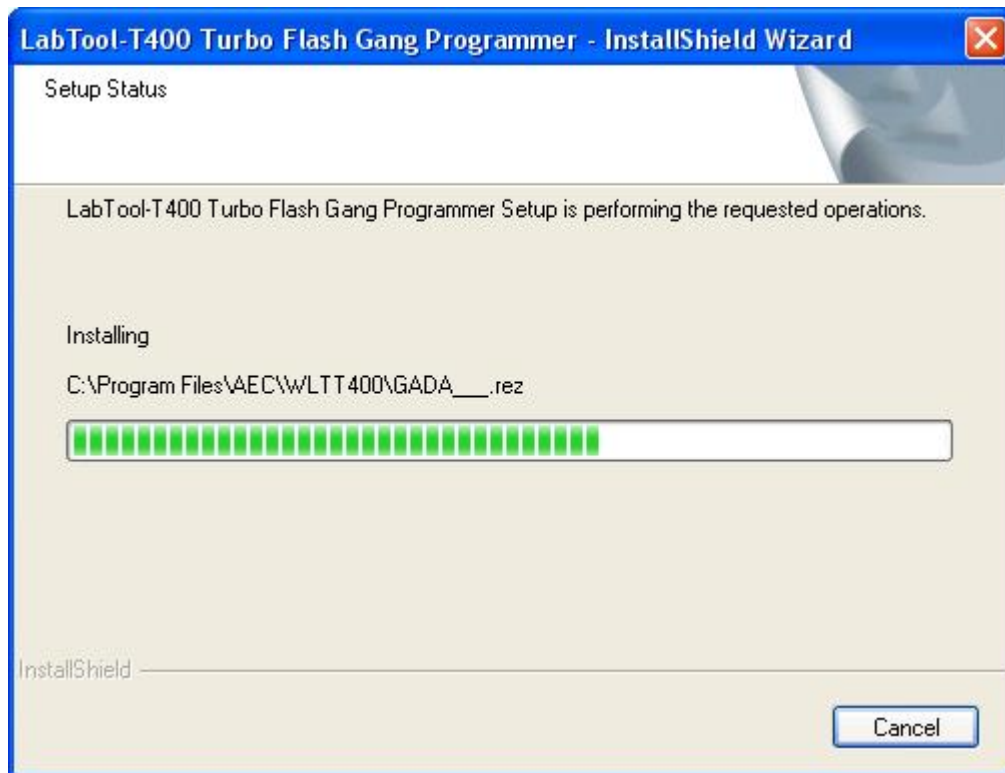
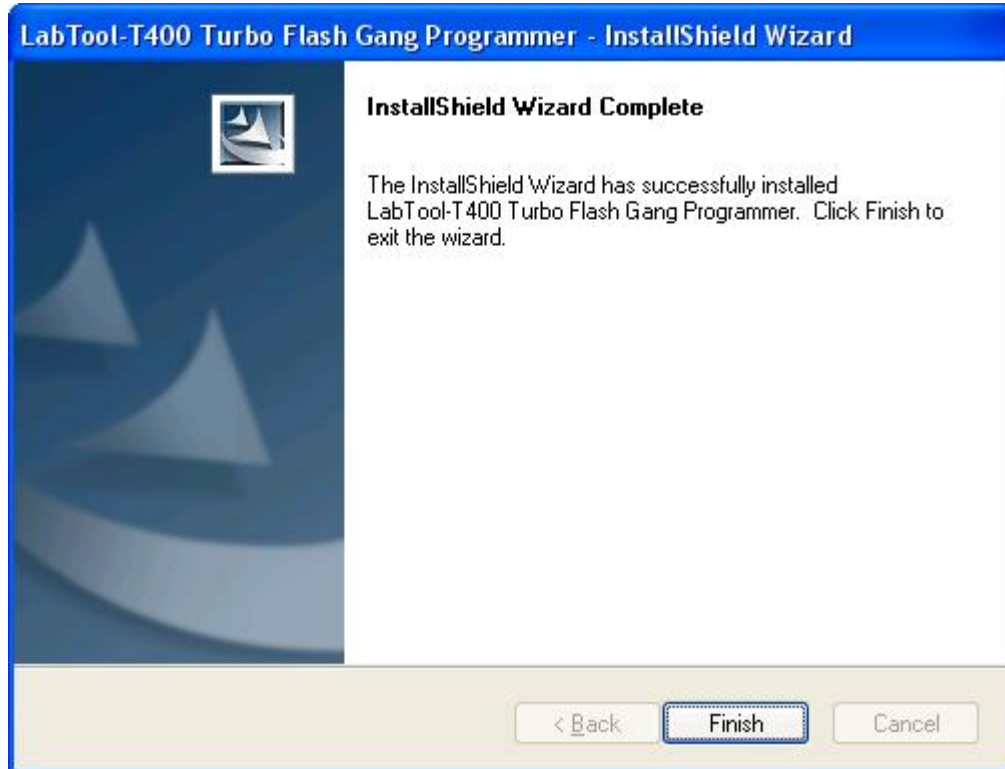


Fig1-7 : Press “Finish”



Step2. Turn the LABTOOL-T400 power on.

Step3. Select “Start → Control Console → System → Hardware → Device Manager”. You will see the “! USB Device” in your PC.

Fig3-1 : Press “Device Manager”

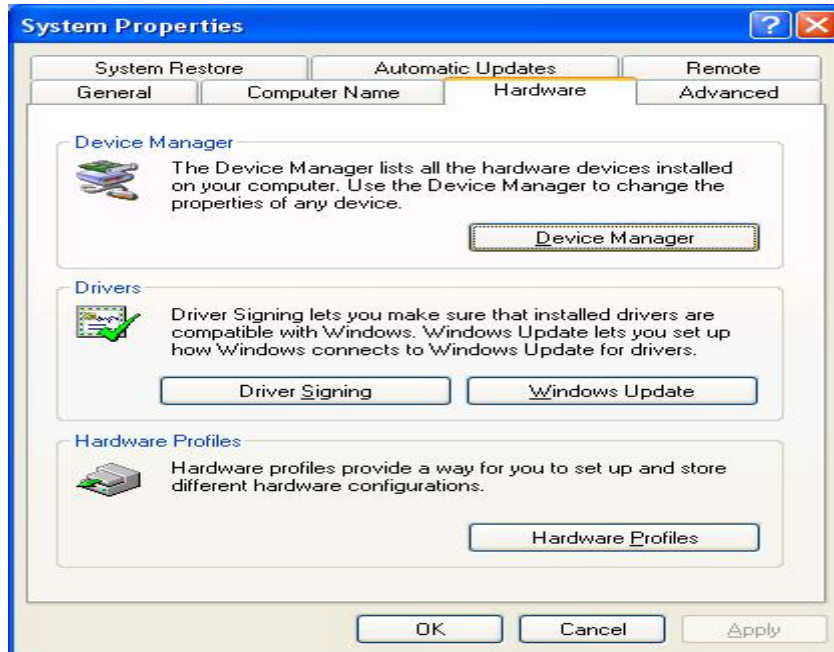
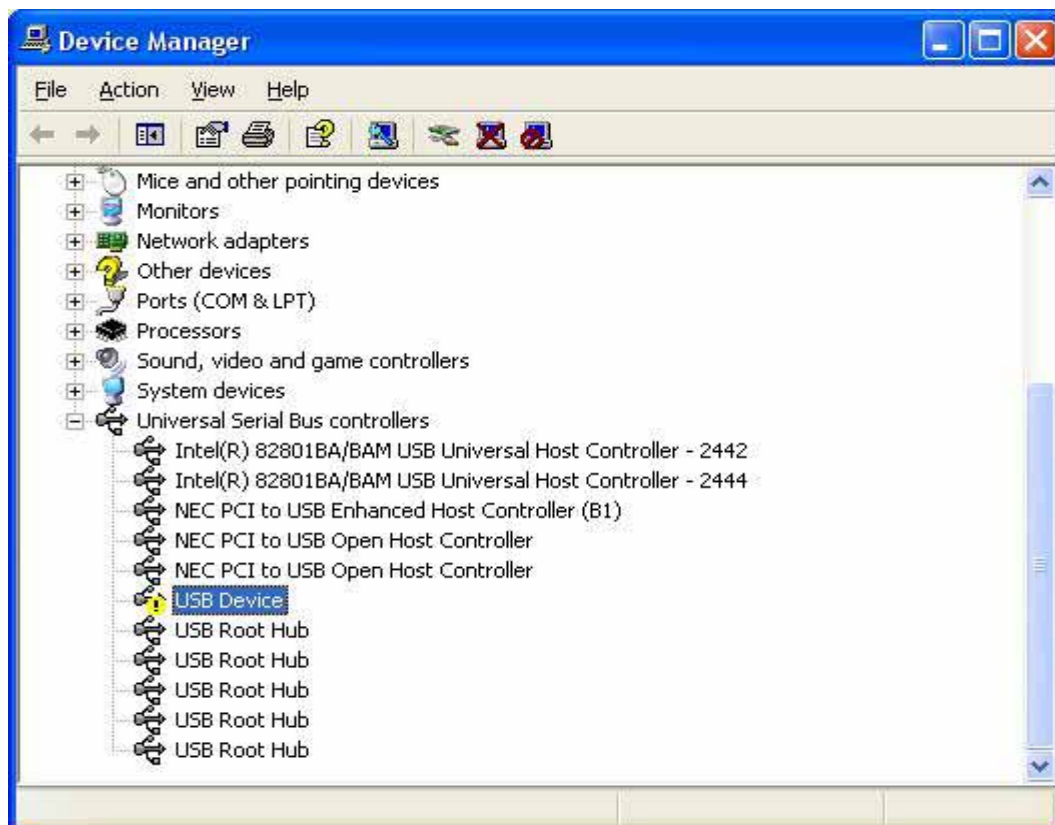


Fig3-2 : The “!USB Device” may be below “Universal Serial Bus controllers” or “ Other devices”



Step4. Uninstall the “USB Device”

Fig4-1 : Press the right button of the mouse and select “Uninstall”.

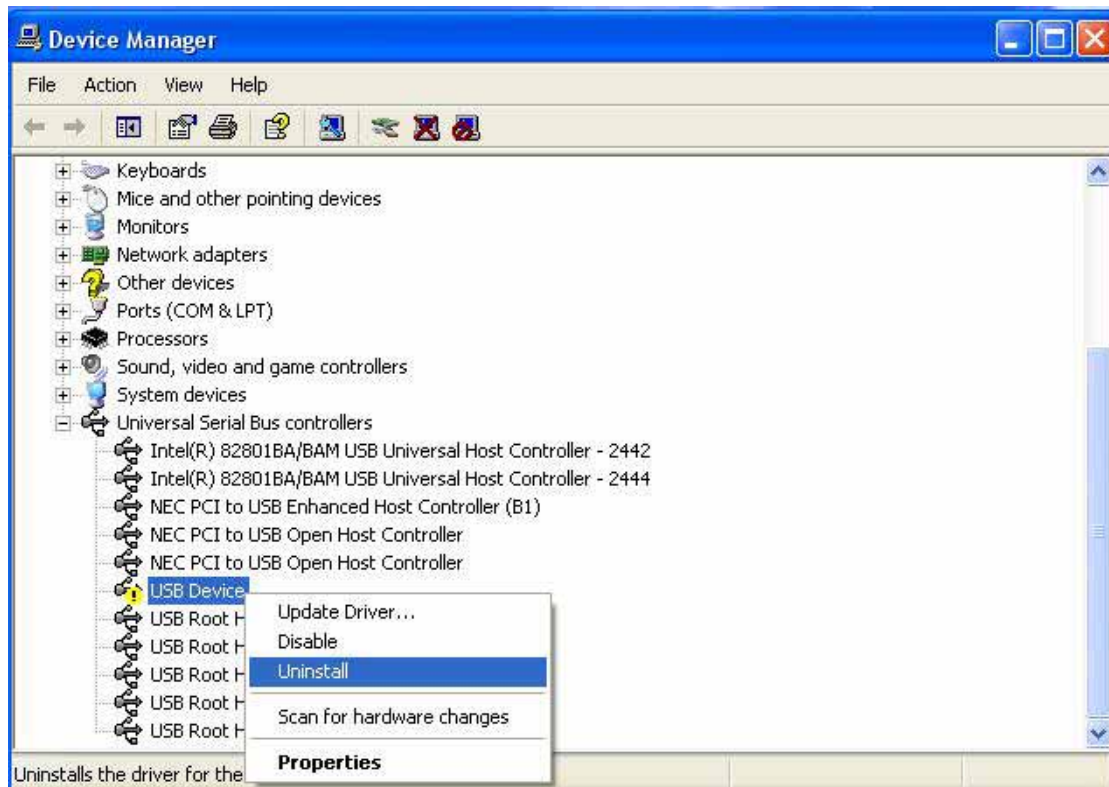
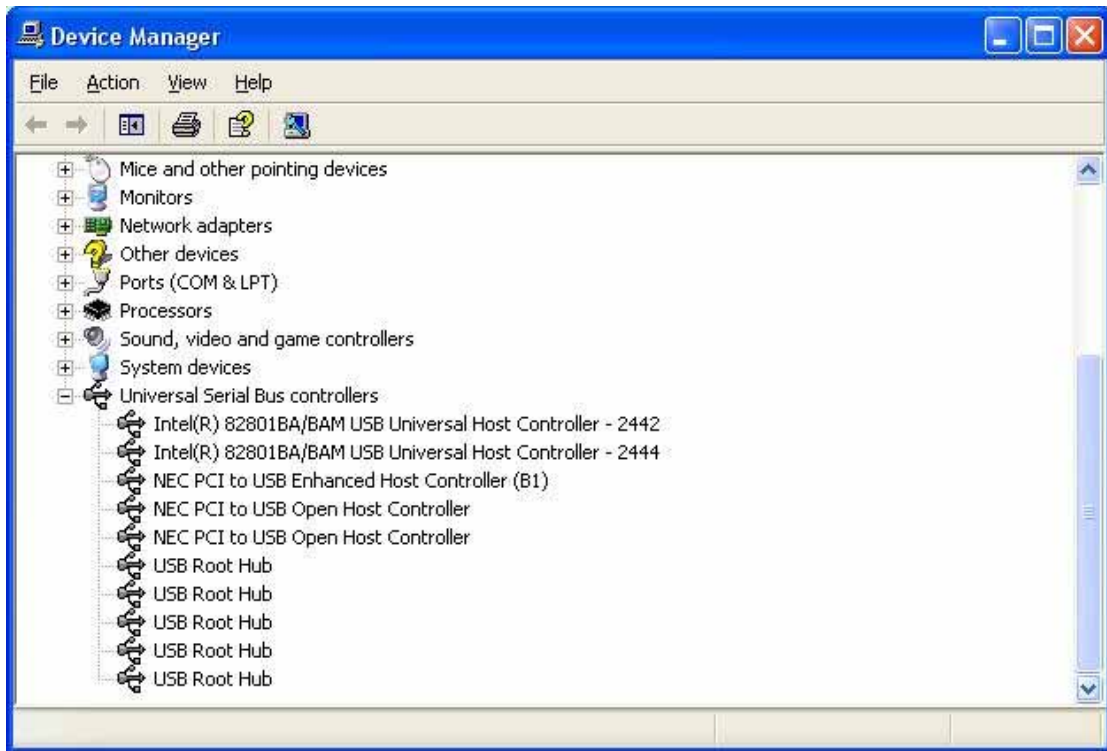


Fig4-2 : Press “OK”



Fig4-3 : Device Manager after uninstalling



Step5. Turn the LABTOOL-T400 power off.

Step6. Turn the LABTOOL-T400 power on and then the OS found out a new USB device from your USB interface.

Fig6-1 : Select “No, not this time” and press ”Next”



Fig6-2 : Select “Install the software automatically (Recommended)” and then press “Next”



Fig6-3 : Installing

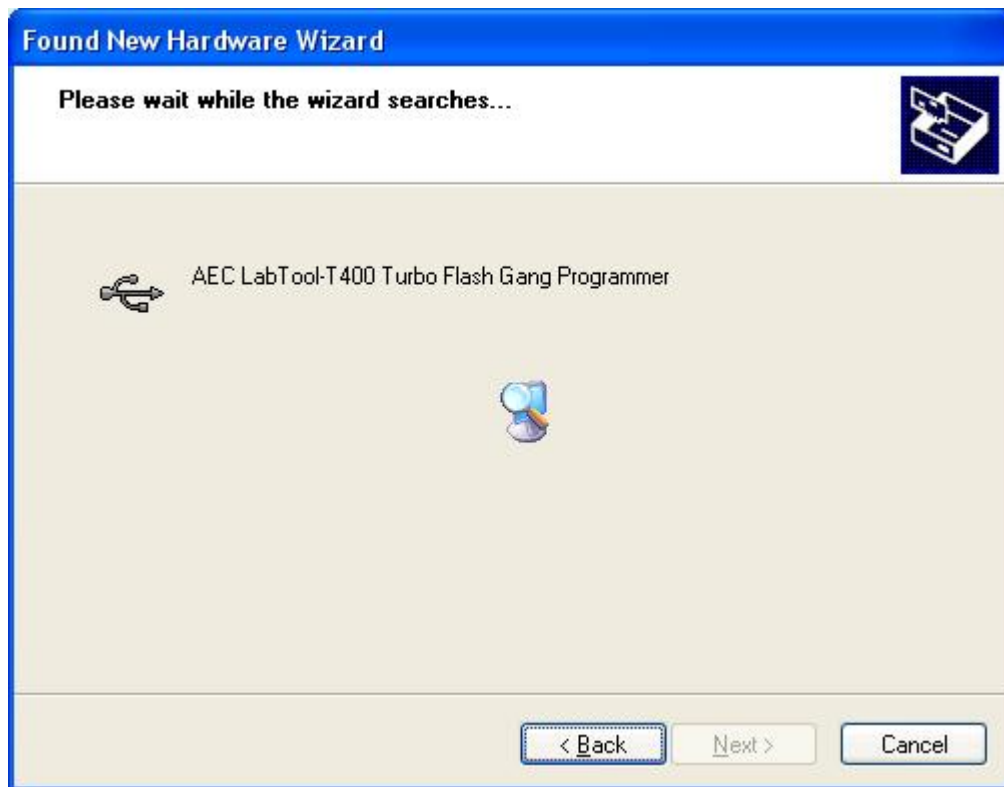


Fig6-4 : Press “ Continue Anyway”. If you select the other button, the O.S. will has a wrong “!USB Device” in your PC.



Fig6-5 : Press “Finish”



Step7. Select “Start → Control Console → System → Hardware → Device Manager” and you will see the “AEC LabTool-T400 Turbo Flash Gang Programmer”

Fig7-1 : Press “Device Manager”

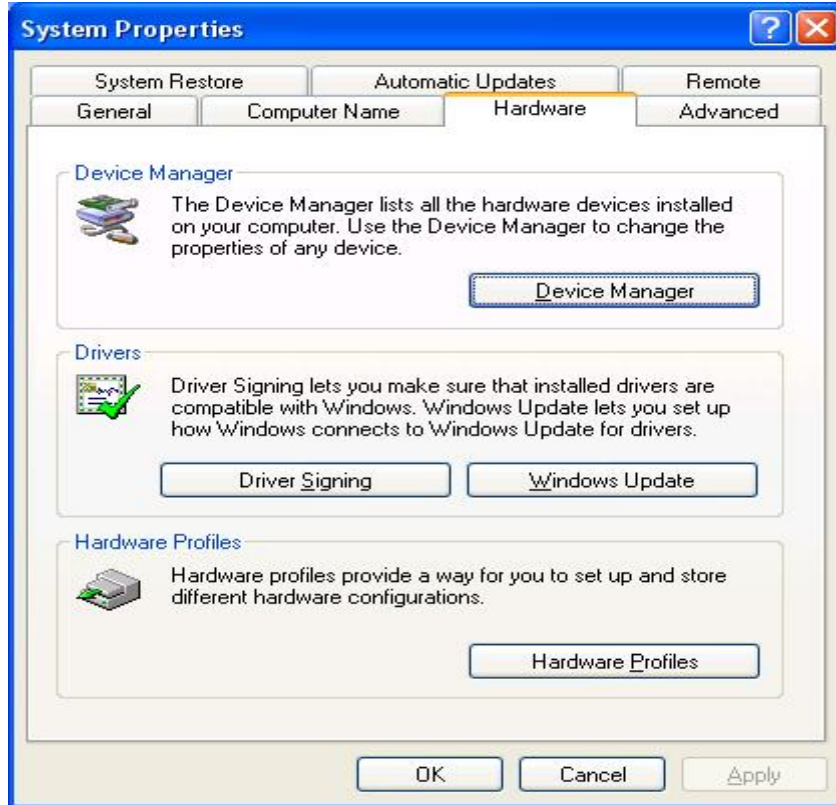
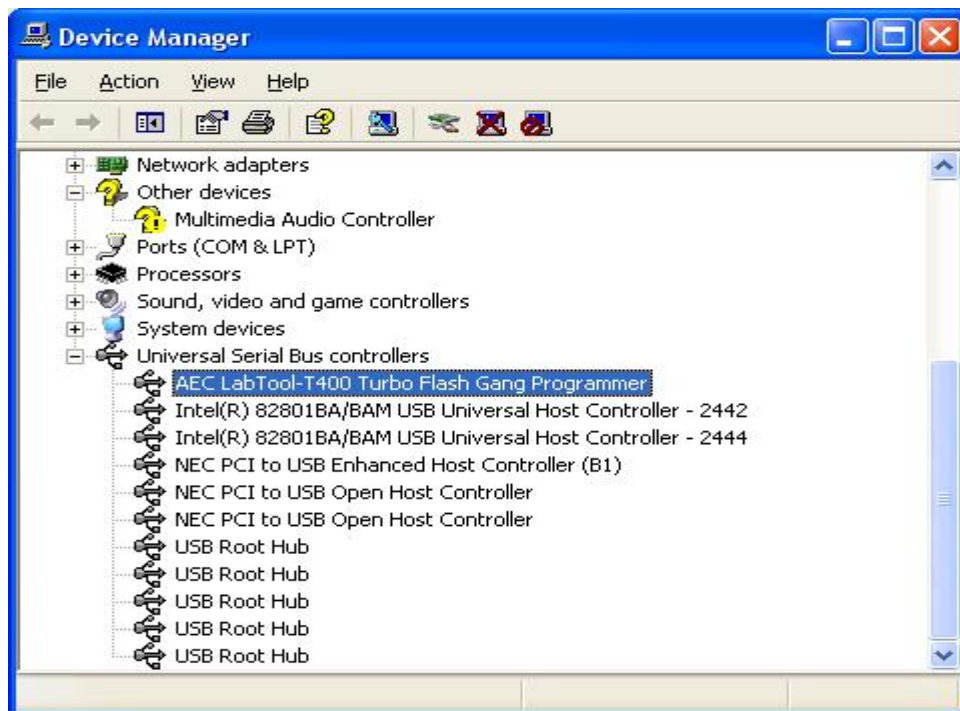


Fig7-2 : You will see the “AEC LabTool-T400 Turbo Flash Gang Programmer” below your “Universal Bus controllers”.



Step8. Run the LABTOOL-T400 software.

Fig8-1: Select “Start” -> “All Programs” -> ” Advantech LabTool” -> “LabTool-T400”



Fig8-2 : After run the LabTool-T400 software, you will see your LabTool-T400 serial number with USB interface.

